



VICTIM SERVICES

RESOURCES FOR ALL CRIME VICTIMS

**Cook County State's Attorney's
Victim Witness Assistance Unit**
773-674-7200
www.statesattorney.org

**Illinois Attorney General's
Financial Assistance for Victims**
1-800-228-3368
www.ag.state.il.us

Cook County Sheriff
www.cookcountysheriff.org

RESOURCES FOR DOMESTIC VIOLENCE VICTIMS

Chicago Domestic Violence Help Line
1-877-863-6338

**Cook County State's Attorney's
Domestic Violence Division**
312-325-9200

**Cook County Circuit Court Clerk's
Domestic Violence Liaison**
312-325-9467
www.cookcountyclerkofcourt.org

RESOURCES FOR SEXUAL ASSAULT VICTIMS

Chicago Rape Crisis Hotline
1-888-293-2080

PROVIDED BY THE:
COOK COUNTY GOVERNMENT

IN PARTNERSHIP WITH APPRISS

Notes:



Cook County AVN

Automated Victim Notification



VICTIMS HAVE THE RIGHT TO KNOW

Access to Information & Notification for:
Defendant Custody Status
Court Case Information

1-877-VINE-4IL

TOLL-FREE 1-877-846-3445

www.vinelink.com

A service provided by the:
Cook County Government



COOK COUNTY AUTOMATED VICTIM NOTIFICATION (AVN)

AVN is an automated service that allows you to track the custody status of defendants or court hearings over the phone or Internet. You can also register to be notified by phone and e-mail if a defendant is released, transferred, or escapes; or register to be notified by phone and e-mail about changes in the status of a court event.



Custody information:

Information Call 1-877-846-3445 or visit www.vinelink.com and follow the instructions to access custody information.

Registration If the defendant is in custody, you can register to receive notifications. If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification You will be notified about the following events:

- Release or transfer

When AVN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the call and will stop the service from calling you again.

Court case information:

Information Call 1-877-846-3445 or visit www.vinelink.com and follow the instructions to access court case information.

Registration If the defendant is in custody or has a case pending, you can register to receive notification. If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification You will be notified of the following events:

- Upcoming court events or changes in scheduled court events

When AVN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the call and will stop the service from calling you again.



www.vinelink.com

Do not rely solely on AVN for your safety. Make this service a part of your overall safety plan.

1-877-846-3445

Toll-Free

Write down the following information,
tear off this panel,
and keep in a safe place:

Defendant name

Defendant number (Cook County Jail ID number, IR number, Offender ID number, or Statewide ID number)

Case number (Circuit Court Clerk's Case number, IR number, or Police Incident Report number)

Your four-digit PIN

- If you feel you are in danger, call 911 immediately.
- Since AVN calls automatically when a defendant's custody status changes, you may get a call from AVN in the middle of the night.
- If you do not answer a notification call, AVN will leave a message. If there is no answer, AVN will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- AVN is confidential. The defendant will not know you are registered with AVN.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.